
DIRECT DEBIT GUARANTEE

Our Rights

Organisations using the Direct Debit Scheme go through a careful vetting process before they're authorised, and are closely monitored by the banking industry. The efficiency and security of Direct Debit is monitored and protected by your own bank or building society.

The Direct Debit Guarantee applies to all Direct Debits. It protects you in the rare event that there is an error in the payment of your Direct Debit, for instance if a payment is taken on the incorrect date, or the wrong amount is collected. It cannot be used to address contractual disputes between you and the billing organisation.

Direct Debit Guarantee

- > The Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- > If there are any changes to the amount, date or frequency of your Direct Debit the organisation will notify you (normally 10 working days) in advance of your account being debited or as otherwise agreed. If you request the organisation to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- > If an error is made in the payment of your Direct Debit, by the organisation or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when the organisation asks you to
- > You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify the organisation.

Personal Details

Unique ID number (on address label) _____

Title: _____ First Name: _____ Last Name: _____

Address: _____

Post Code: _____

City: _____ Country: _____

Tel No: _____ Email: _____

Subject/Year of Graduation (if applicable): _____

I would like my gift to be anonymous

ADDITIONAL INFORMATION

Maiden/Former Name: _____ Middle Name(s) _____

Current Business Details (if applicable): _____

My Company has a charitable matched giving scheme

For information about what we do with your data, please read our Development Trust Privacy Notice at www.abdn.ac.uk/giving/privacy.

Thank you for your donation

Please return this completed form by Freepost to: Freepost UNI ABDN

Tel: +44 (0) 1224 272281 email: giving@abdn.ac.uk

You can also donate now and download extra donation forms at www.abdn.ac.uk/giving.

The University of Aberdeen Development Trust is a charity registered in Scotland no SC002938.

Looking Forward
Giving Back

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DEVELOPMENT TRUST

